

CYL Cancellation Policy

If you need to adjust your registration or switch camp dates, please contact Carol Fleming, Director Co-operative Young Leaders at cfleming@ontario.coop. Please note the \$50.00 application fee will not be refunded.

Non-Sponsored Participants

Due to Illness

Partial refunds. 50% of the total fee will be refunded for participants who must cancel due to illness, when substantiated by a medical note from the doctor, as well as participants with a positive COVID-19 test.

Between Registration and 30 days before Camp:

- Cancellations received 30 days prior to camp will be refunded the second installment payment, the first installment and the administration fee will not be refunded.

14 Days or less before Camp:

- Cancellations received 14 days or less before camp (unrelated to illness) will not be issued refunds.

During Camp:

- If a participant and their parent/guardian decide the participant must return home while camp is in session, there will be no refund issued. Please note: There is no refund for homesickness even if the camp staff determine it would be best for the camper to go home. Additionally, parents/guardians will be required to set up transportation home from camp.
- No refunds will be issued for any participants dismissed from the program due to a violation of the participant code of conduct. Additionally, parents/guardians will be required to set up transportation home from camp.

Sponsored Participants

- Refunds will not be issued to sponsors after the sponsorship billing has been issued. It is the responsibility of the sponsor to find another participant or reach out to Carol Fleming, Director of CYL to assist in recruiting a participant to fill the vacancy.

- It is the responsibility of the sponsor to decide and clearly communicate their reimbursement policy to parents of participants they sponsor.
- If a participant and their parent/guardian decide the participant must return home while camp is in session there will be no refund issued. Please note: There is no refund for homesickness even if the camp staff determine it would be best for the camper to go home. Additionally, parents/guardians will be required to set up transportation home from camp.
- No refunds will be issued for any participants dismissed from the program due to a violation of the participant code of conduct. Additionally, parents/guardians will be required to set up transportation home from camp.

General

- If CYL camp is cancelled for any reason, refunds will be issued.